

## Lower Your DSO by 20% with HighRadius Agentic AI Collections Software

HighRadius AI-powered Collections Automation Management Software helps companies automate their accounts receivable process, with 14 automated and assisted AI Agents that perform tasks such as uploading and tracking invoices across AP portals, prioritizing accounts, automating dunning & more to optimize collectors' workload, recover past due payments faster and improve their cash flow.

**20%**

Past Due  
Reduction

**30%**

Collector Productivity  
Improvement

**2X**

Collections Calls

**3X**

Collections Emails

**10X**

Automated Emails



### InApp Outbound Call

Auto-transcribes collection calls, summarizes key points, and drafts detailed call summary emails.



### Personalized Outbound Email

Automatically draft emails using prompts and customizable templates for quick and efficient communication.



### Dunning Emails

Automates email outreach for long-tail customers to improve collections efficiency.

## The Challenges

Traditional collections methods are manual and time-consuming, leading to delayed payments, increased DSO, poor cash flow, and increased workload for collectors –

### Manual Worklist Prioritization Overload

Collectors face the daunting task of manually sorting through thousands of customers and prioritizing who to contact first. With limited bandwidth and resources, they struggle to prioritize effectively, leading to inefficiencies and missed opportunities to recover receivables.

### Inefficient Calling Process

Manual note-taking and task logging during calls consume valuable time and reduce productivity. Collectors spend hours on non-call activities, limiting their capacity to reach out to more customers and resolve payment issues effectively.

### Time-Consuming Email Management

Typically, collectors receive thousands of customer email replies on past-due notices which overwhelm them, resulting in delayed responses and missed follow-ups. Collectors end up spending their bandwidth on administrative tasks instead of focusing on engaging with customers and resolving outstanding payments.

### Manual Invoice Status Tracking

Collectors face challenges in tracking invoice payment statuses across various customers' Accounts Payable (AP) portals manually. Collectors spend time logging into multiple portals, manually post invoices and track their status increasing the risk of overlooking critical payment updates and dispute information.

## The Solution

### AP Portal Invoice Upload

Automated AI agent that uploads invoices to 600+ AP portals, and operator AI builds custom bots on the fly for long-tail customers.

### InApp Outbound Call

Assisted AI agent that auto-transcribes collection calls, creates a customer-level summary and suggests talking points for collectors, and drafts detailed call summary emails.

### Dunning Emails

Automated AI agent that automates email outreach for long-tail customers to improve collections efficiency. It sends dunning emails at the most optimal time based on past email response patterns and simulates auto-dunning for review and bulk sending, without immediate email dispatch.

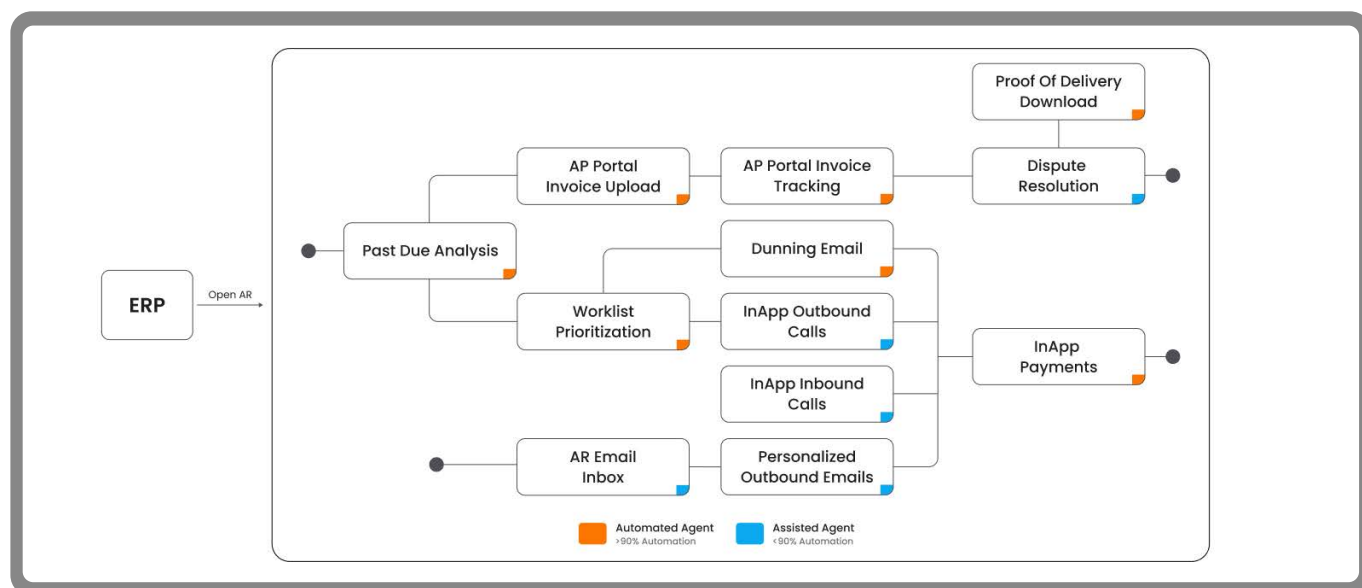
### Collections Worklist Prioritization

Automated AI agent that generates prioritized worklists for collectors by analyzing customers' past-due data, payment behavior, and predicting 30-day delinquency. Smart worklists and suggested actions based on customer ranking and collectors' bandwidth help maximize recoveries.

### AR Email Inbox

Assisted AI Agent to auto-draft responses to collections emails, including relevant attachments (invoices, account statements) and key customer AR details. It also summarizes email threads into short summaries for quick email reading.

# Collections Management Agentic AI Orchestration



## Value Creation at 1100+ Enterprises

**FERRERO**

**DURACELL®**

**YASKAWA**

**Staples**

**Brightstar**

## Seamless Connectivity with ERPs, Third Party Collection Agencies, and ITA Portals

### ERP Integration

**Out-of-the-Box Integration with All Major ERPs:** Supports all major ERPs such as SAP, Oracle NetSuite, Microsoft Dynamics, Sage Intacct, and others.

**API Integration:** Support for Quickbooks, Sage Intacct, Oracle Demantra, Exceedra, and Microsoft Business Central.

### Collection Agency Data Exchange (CADE)

**Third-Party Support:** Extracts of turned-over accounts, individual account statements, revoked accounts, and copies of invoices can be securely shared with external collection agencies through file transfers and they can share updates on them.

### Other Financial System Integration

**Excel and CSV Support:** Accounts receivables (AR), accounts payable (AP), investment, and borrowing datasets can be downloaded and uploaded in our collections software through simple CSV and Excel uploads.



## Keep Your Data Confidential and Safe

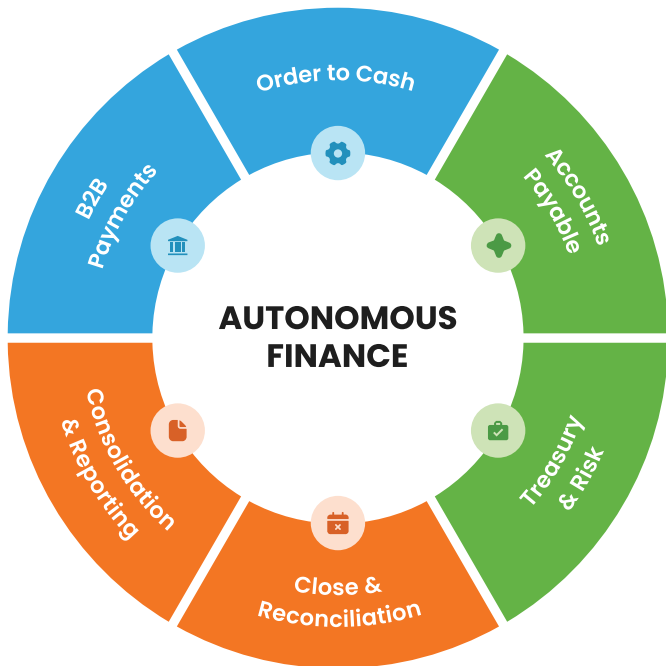
HighRadius' Collections Software has all the necessary compliances and accreditations required to keep your data confidential and safe.

- Compliance with industry standards and regulations, including GDPR, HIPAA, SOC 1 Type 2, SOC 2 Type 2, and PCI DSS
- Comprehensive InfoSec reviews from multiple banks and over 500+ corporate customers
- Encryption of data at rest and in transit, ensuring data privacy and security
- Role-based access controls to ensure authorized access to data

## Lower DSO by 15% in Just 12 Weeks

Don't settle for the ordinary. Discover the extraordinary with HighRadius.

[REQUEST A DEMO](#)



## Value Creation For The Office Of The CFO

Via Single Agentic AI Platform

- ✓ **20%** Reduction In DSO
- ✓ **30%** Faster Financial Close
- ✓ **50%** Reduction In Idle Cash
- ✓ **40%** Increase In Productivity

## About HighRadius

HighRadius provides a single Agentic AI platform for the Office of the CFO. It integrates 200+ agents that orchestrate end-to-end processes across **Order-to-Cash**, **Close & Reconciliation**, **Consolidation & Reporting**, **Accounts Payable**, **B2B Payments**, and **Treasury & Risk**. HighRadius guarantees operational KPI improvements by mapping them to specific agents on the platform. With a 3-6 month go-live period, HighRadius drives value creation at 1100+ enterprises such as 3M, Unilever, Bristol-Myers Squibb Company, Red Bull, Lufthansa, and more. HighRadius has been consistently recognized as a market leader by Gartner, IDC, and Forrester.

For more information, visit [HighRadius' Website](#)

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