

Lower DSO By 15% in Just 12 Weeks

With HighRadius' Autonomous Collections Software, your teams are able to recover cash 75% faster and improve collectors' productivity by 30% - not in months, but weeks!

Collect Cash Faster



15% lower DSO with AI-driven proactive collections

Collectors can leverage the high-impact Al-based predictions of payment date, promise to pay integrity to improvise upon the collection strategies.



No disruption to existing IT landscape

Easily plug and play into ERPs with real-time API and/or Hex (SFTP) integrations, and get started with Al-powered collections management.



30% higher collector productivity

Touchless dunning and automation of manual, repetitive tasks such as creation of notes, emails, P2Ps, to help collectors focus on the recovery strategies for critical customers.



Real-time visibility into collector's KPIs

Ability to monitor the collectors' call productivity, process-level metrics such as DSO, ADD to suggest quick course corrections.



Minimal IT dependency

Pre-packaged modules, industry-specific best practices, and remote deployment allow customers to minimize the need for internal IT involvement.

Trusted by Leading Global Businesses

FERRERO

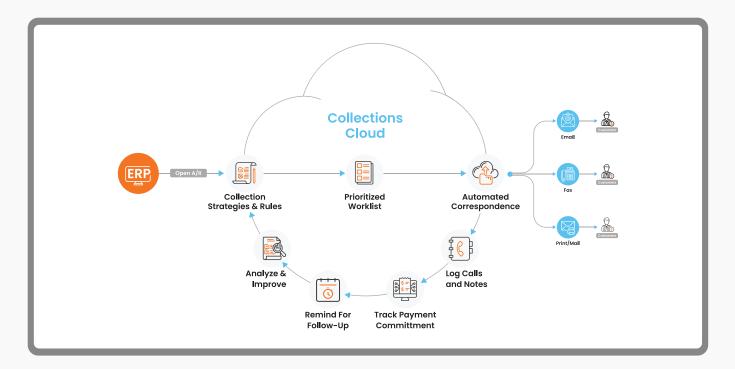
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Solution Architecture That's Autonomous

HighRadius' Collection Cloud software gets an open A/R extract from your ERP, segregates your customers into logical buckets, creates prioritized worklists, and automates correspondence to increase collectors' productivity. Out-of-the-box reports track DSO trends, collectors' KPIs, and the amount of money that has been collected.



Key Product Features

AI-based Worklist Prioritization

Automatically prioritize customers based on collections score based on past due, promise to pay violations, customer credit risk, etc and get recommendations to customize collections strategies in order of priority.

In-App Dialer

Auto-analyze the past due invoices, previous actions taken and get a summary of the reason to call and make one-touch calls from the system while capturing the intent and actions from calls with a follow-up after a collections call with a summary.

Dispute Management

Automatically create a dispute on an invoice, add a reason code to the dispute based on the ERP reason codes, attach backup documents and based on that determine the validity of the dispute.

Activity Logging and Tracking

Automatically capture a Promise to Pay (P2P) if the customer commits to making a payment, add notes at an invoice level or at an account level and create tasks and log the calls.

Automated Email Correspondence

Automatically send past due notices and proactive reminders to customers, track the status of correspondence emails and process customer emails to create tasks for the collectors by setting up dynamic email templates.

Web Portal Collections

Automatically login to AP portals like Ariba, Coupa, etc and track the status of invoices and log follow up actions- identify skipped invoices, automated captue of P2P and automated dispute case creation.

Backup Document Aggregation

Automatically download the POD documents based on the tracking number from the ERP and attach them to the corresponding invoices and emails sent to customers.

In-App Payments

Automatically have a payment link in the correspondence to allow the customer to initiate payments digitally.

Seamless Connectivity with ERPs, Banks & Other Financial Systems

Bank Integration

Out-of-the-Box Support for all Major Banks: BofA, Citi, PNC, Chase, Wells Fargo, HSBC, ING, and others.

Out-of-the-Box Support for Standard Banking Formats: Supports industry-standard bank file formats (BAI, MT940, MT942) and provides real-time insights into which bank statements have been received and processed.

Low-Volume Bank File Import: CSV and Excel file formats can be uploaded from banks if online integration is not required, for example, due to low monthly activity within an account

ERP Integration

Out-of-the-Box Integration with All Major ERPs: Supports all major ERPs such as SAP, Oracle NetSuite, Microsoft Dynamics, Sage Intacct, and others.

API Integration: Supports API integration for Quickbooks, Sage Intacct, and Microsoft Business Central.

Low-Volume ERP Data Import: Supports Excel, and CSV formats to pull accounts receivables (AR), accounts payable (AP), investment, and borrowing datasets for modeling.

Collection Agency Data Exchange (CADE)

Third-Party Support: Extracts of turned-over accounts, individual account statements, revoked accounts, and copies of invoices can be securely shared with external collection agencies through file transfers and they can share updates on them.

Other Financial System Integration

Excel and CSV Support: Accounts receivables (AR), accounts payable (AP), investment, and borrowing datasets can be downloaded and uploaded in our credit software through simple CSV and Excel uploads.

Keep Your Data Confidential and Safe

HighRadius' Collections Software has all the necessary compliances and accreditations required to keep your data confidential and safe.

- Compliance with industry standards and regulations, including GDPR, HIPAA, SOC 1 Type 2, SOC 2 Type 2, and PCI DSS
- Comprehensive InfoSec reviews from multiple banks and over 500+ corporate customers
- Encryption of data at rest and in transit, ensuring data privacy and security
- Role-based access controls to ensure authorized access to data











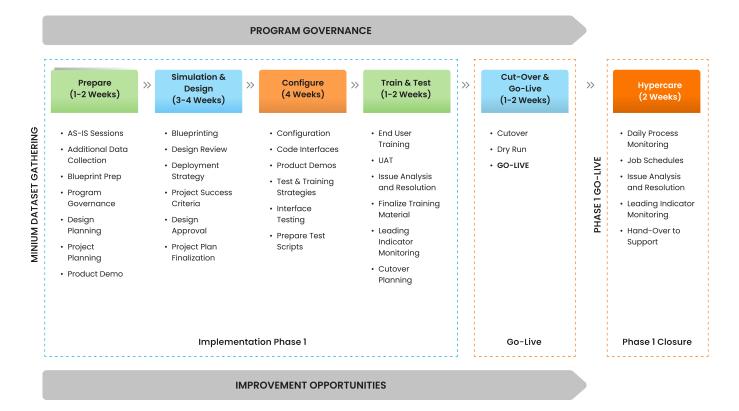
An Onboarding Program Designed For a Quick ROI

Our onboarding program is divided into two phases. The 'Fast-Track' phase ensures you achieve a quick ROI in 12 weeks. The 'Optimization' phase ensures you achieve the highest accuracy by monitoring the performance daily.

Phase 1

In Phase 1, we set up everything needed for automating the Collections process in 12 weeks with zero customer IT involvement. Modules included cover:

- Auto-prioritized worklists
- Collections workspace including aging buckets and correspondence
- Out-of-the-box analytics reports
- In-app calling feature



Phase 2

In Phase 2, we further improve automation percentage. Modules covered include:

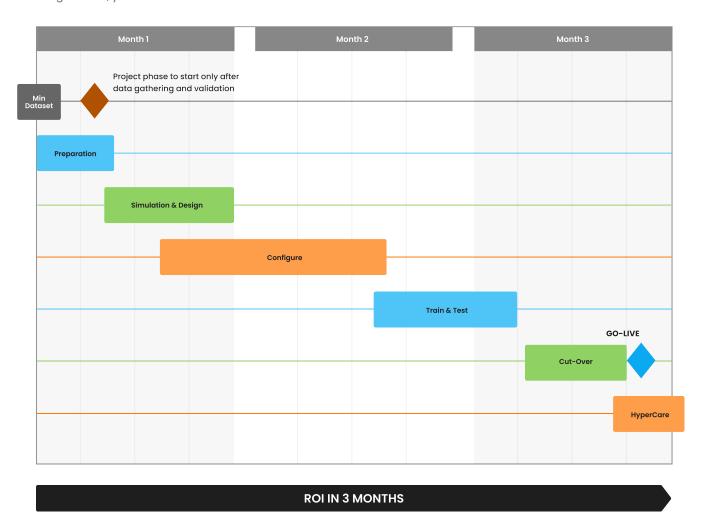
- CADE integration
- Al-based payment prediction
- User management

PROGRAM GOVERNANCE Configure Cut-Over & Train & Test Design Hypercare >> >> >> >> & Build Go-Live (2 Weeks) (1-2 Weeks) (2 Weeks) (1-2 Weeks) (6 Weeks) VALUCOM APPROVAL FOR HIGH VALUE ENHANCEMENTS • End User • Daily Process • Design Review Configuration End User Testing Training Monitoring • Deployment Code Interfaces PHASE 2 - LIVE • Cutover Support • UAT Job Schedules Strategy Product Demos Information • Issue Analysis • Issue Analysis • Design • Test & Training Approval • Phase 2 and Resolution and Resolution Strategies **GO-LIVE** Leading Indicator Project Plan • Finalize Training Interface Finalization Material Monitoring Testing Leading • Hand-Over to • Prepare Test Indicator Support Scripts Monitoring Cutover Planning Implementation Phase 2 Go-Live **Project Closure**

MUTUALLY AGREED CHANGES DRIVEN BY UNDERLYING VALUE

Lightning-Fast Implementation with ROI in 3 Months

With HighRadius, you can collect cash 75% faster in 6 months.



Lower DSO By 15% in Just 12 Weeks

 $\label{eq:continuous} \mbox{Don't settle for the ordinary. Discover the extraordinary with \mbox{HighRadius.}}$

Request a Demo





About HighRadius

HighRadius is the leading provider of <u>Autonomous Finance Software</u>. Our Al-powered solutions automate routine processes and surface potential issues for further review, allowing finance professionals to focus on what matters, making better decisions more quickly than is possible with traditional ERP systems. More than 700 of the world's leading brands leverage HighRadius to power their Order to Cash, Treasury, and Record to Report functions, including 3M, Unilever, Anheuser-Busch InBev, Sanofi, Kellogg Company, Danone, Hershey's, etc.

Click here to know more about Autonomous Finance.

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