highradius

Provide 100% Visibility and Control to Your Suppliers with HighRadius Supplier Portal!

Unlock seamless supplier collaboration and operational efficiency with the HighRadius Supplier Portal for Accounts Payable. Reduce delays, eliminate manual errors, empower suppliers with real-time insights, and transform your accounts payable processes into a driver of cost savings and stronger partnerships.

3X Reduction in Supplier Queries	**30%** Reduction in Exceptions	**3X** Productivity Gain

3X Supplier Portal Adoption	**70%** Faster Supplier Onboarding

Enhance your AP team's efficiency by automating data entry and extraction, invoice matching, dispute and query resolution, and AI-driven supplier statement reconciliation. Proactively communicate summaries to streamline processes and strengthen supplier collaboration.

Enable your Suppliers with self-service registration and real-time invoice and payment status tracking, enhanced compliance, and faster approvals while reducing manual errors and email dependencies.

Help your Treasurers optimize cash flow and reduce OPEX with dynamic discounting - that enables suppliers to offer early payment discounts, giving you the opportunity to save costs through collaborative, real-time negotiations on flexible payment terms.

The Challenges

Email-Driven Invoice Submission and Tracking

Suppliers often rely on email to submit invoices and track payment statuses, which leads to fragmented communication, delays in approvals, and a lack of real-time updates. This method not only slows down the invoice lifecycle but also increases the workload for AP teams managing these inquiries.

Inefficient Supplier Onboarding Processes

Manual onboarding processes are slow, prone to errors, and require extensive back-and-forth communication to collect vital information such as bank details, tax forms, and payment preferences. These inefficiencies can delay supplier activation, increase risks of data inaccuracies, and lead to compliance issues.

Missed Opportunities for Early Payment Discounts

Delays in payments often impact suppliers' liquidity, while buyers miss opportunities to negotiate early payment discounts that could save costs. This lack of transparency and a clear discounting process makes it difficult for both parties to negotiate mutually beneficial terms and optimize their working capital.

Fragmented Dispute Resolution Process

Resolving disputes over invoices, such as quantity mismatches or pricing errors, often involves prolonged email chains, manual validations, and inconsistent record-keeping. These inefficiencies result in delayed resolutions, strained supplier relationships, and payment backlogs.

Manual Supplier Statement Reconciliation

Reconciling supplier statements with open invoices is a labor-intensive, error-prone process that requires AP teams to manually compare records. Missing, mismatched, or duplicated invoices add to the complexity, making it difficult to provide suppliers with timely and accurate updates.

Low Supplier Portal Adoption Rates

Despite investing in supplier portals, many organizations struggle with low adoption rates due to insufficient awareness and engagement. Without effective campaigns or tracking mechanisms, suppliers continue to rely on traditional methods, underutilizing the portal's benefits.

The Solution

Supplier Onboarding and Adoption

Streamline onboarding through a self-service registration portal that allows suppliers to easily submit their company details, tax forms, and payment preferences via intuitive forms. With approval workflows for master data changes—such as bank account updates and address modifications—this module ensures all data is accurate and compliant. This eliminates manual errors, accelerates the onboarding process, and reduces the risk of payment delays. Also, the system drives supplier portal adoption by offering email campaigns, reminders, activity tracking, and notifications, ensuring higher engagement and maximizing ROI.

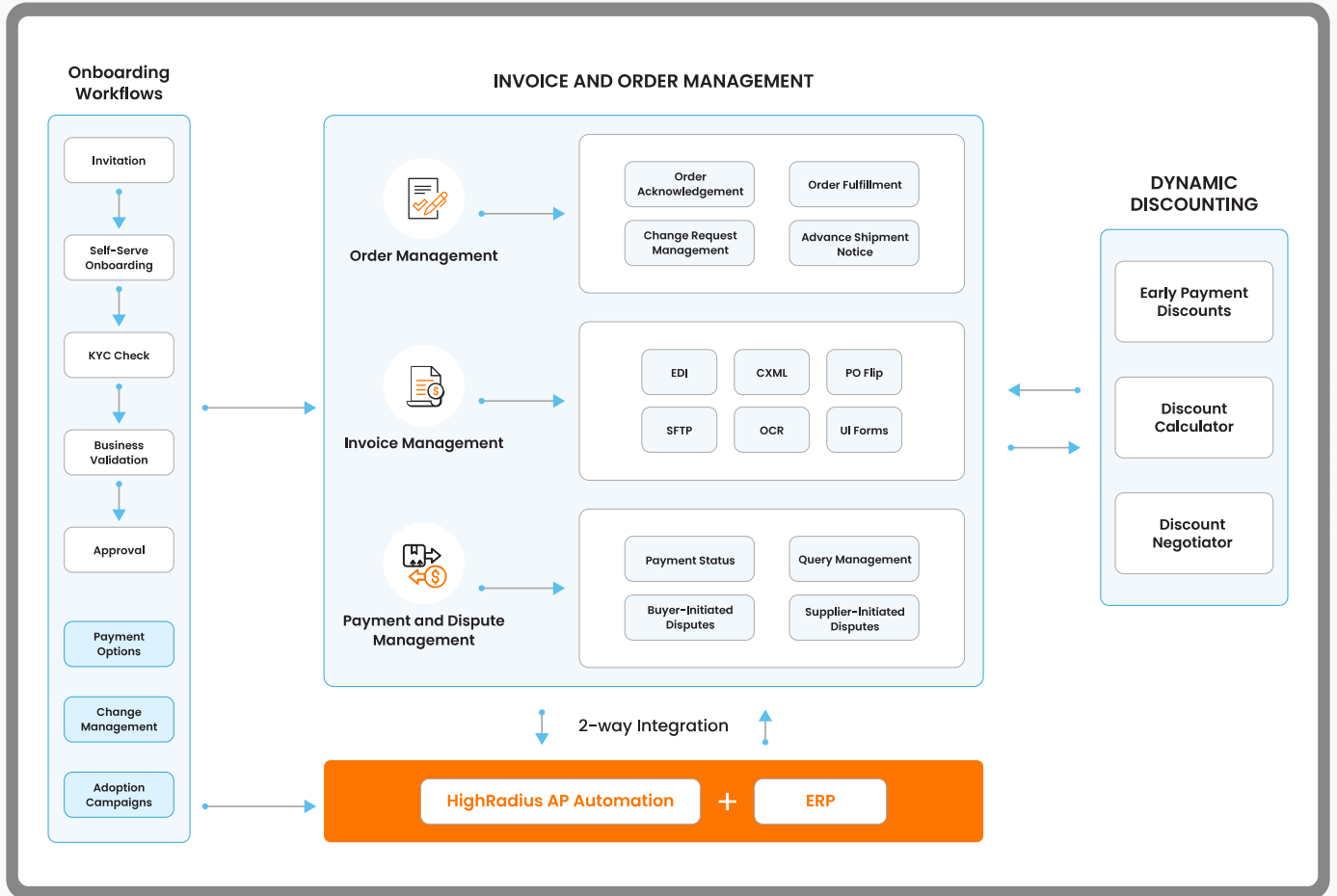### Invoice Submission and Tracking

Enable suppliers to electronically submit PO and non-PO invoices in various formats and track invoice status in real-time through dashboards, reducing email dependency. Suppliers can also nudge the AP team for payment reminders or clarifications, while the dispute resolution feature enables suppliers to view disputed invoice details, upload supporting documents, and collaborate with the AP team, improving resolution times and strengthening relationships.

Supplier Statement Reconciliation

Leverage AI-powered parsing capability to extract data from supplier statements and match it against open invoices in ERP systems. Generate detailed reconciliation summaries, highlighting matched, mismatched, and missing invoices. Automated communication of these summaries ensures suppliers are promptly informed, while AP teams can focus on resolving discrepancies instead of spending hours on manual reconciliations.

Dynamic Discounting

Empower suppliers to optimize their cash flow by offering early payment discounts. A dynamic discount calculator analyzes historical data and payment patterns to recommend optimal discount terms. Suppliers and buyers can negotiate terms through a built-in workflow that ensures both parties achieve mutual benefits. By leveraging this module, suppliers can reduce their Days Sales Outstanding (DSO) while buyers gain cost-saving opportunities.

Solution Architecture

HighRadius Supplier Portal enables suppliers to onboard themselves and upload their invoices directly to the portal, which gets auto-synced with HighRadius AP Automation Software and your ERP through SFTP/API. Suppliers can manage their orders, invoices and get visibility into their payment statuses, along with the ability to raise or resolve disputes - all in one place, while you get the opportunity to take advantage of early payment discounts to optimize your cashflow.

Onboarding Workflows

- Invitation
- Self-Serve Onboarding
- KYC Check
- Business Validation
- Approval
- Payment Options
- Change Management
- Adoption Campaigns

INVOICE AND ORDER MANAGEMENT

Order Management
- Order Acknowledgement
- Order Fulfillment
- Change Request Management
- Advance Shipment Notice

Invoice Management
- EDI
- CXML
- PO Flip
- SFTP
- OCR
- UI Forms

Payment and Dispute Management
- Payment Status
- Query Management
- Buyer-Initiated Disputes
- Supplier-Initiated Disputes

DYNAMIC DISCOUNTING
- Early Payment Discounts
- Discount Calculator
- Discount Negotiator

2-way Integration

HighRadius AP Automation + **ERP**

Seamless Connectivity with ERPs & Other Financial Systems

ERP Systems Integration

Out-of-the-Box Integration with All Major ERPs: Supports all major ERPs such as SAP, Oracle NetSuite, Microsoft Dynamics, Sage Intacct, Epicor, Workday and others.

API integration: Support for Netsuite, Quickbooks, Sage Intacct, Oracle Demantra, Exceedra, and Microsoft Business Central.

Low volume ERP data import from ERPs: Supports Excel, and CSV formats via SFTP or email to pull purchase data, receive data, and master data.

Keep Your Data Confidential and Safe

The HighRadius Accounts Payable Software has all the necessary compliances and accreditations required to keep your data confidential and safe.

- Compliance with industry standards and regulations, including GDPR, HIPAA, SOC 1 Type 2, SOC 2 Type 2, and PCI DSS

- Comprehensive InfoSec reviews from multiple banks and over 500+ corporate customers Encryption of data at rest and in transit, ensuring data privacy and security

- Role-based access controls to ensure authorized access to data

Unlock Seamless Supplier Collaboration
with HighRadius Supplier Portal

Don't settle for the ordinary. Discover the extraordinary with HighRadius.

REQUEST A DEMO

About HighRadius

HighRadius offers cloud-based **Autonomous Software** for the Office of the CFO. More than 850 of the world's leading companies have transformed their Order to Cash, Treasury & Risk, Record to Report, B2B Payments and Accounts Payable processes with HighRadius. Our customers include 3M, Unilever, Anheuser-Busch InBev, Sanofi, Kellogg Company, Danone, Hershey's and many more.

Autonomous software is data-driven software that continuously morphs its behavior to the ever-changing underlying domain transactional data. It brings modern digital transformation capabilities like artificial intelligence, robotic process automation, natural language processing, and connected workspaces as out-of-the-box features for the finance & accounting domain.

Before the availability of autonomous software, finance stakeholders had to pick between a digital replacement of a paper-based solution or build & maintain custom RPA/AI-based tools in-house. In contrast, HighRadius' Autonomous platform combines the best of both worlds to deliver measurable business outcomes such as DSO reduction, working capital optimization, bad-debt reduction, reduced month-end close timelines, and improved productivity in under six months.

Click here to see Autonomous Software in action.

Corporate Headquarters	**India**	**Amsterdam**	**London**	**France**
HighRadius Corporation	HighRadius Technologies	EDGE Workspaces Olympic	HighRadius UK Limited	HighRadius France
2107 CityWest Blvd,	Pvt. Ltd., 1st Floor,	Fred. Roeskestraat 100,	15 Alfred Place,	32 rue de Trevise
Suite 1100,	Building No: 12C,	1076 EE Amsterdam,	London,	75009, Paris
Houston, TX 77042	Mindspace, Hitech City,	Netherlands	WC1E 7EB	France
	Madhapur, Hyderabad,			
(281) 968-4473	Telangana, PIN-500081	+31 (20) 8885054	+44 (0) 203 997 9400	
(281) 404-9002				

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